



**Frontier Communications Subpoena Compliance
(for subscriber Internet records, telephone records, trap and trace, etc.)**

Contact Name: Legal Compliance

Online Service: Frontier Communications

Address: P.O. Box 1003
Everett, WA 98201

Phone Number: 1.888.637.9625

Fax Number: 1.425.258.9379

Registered Agent: Frontier's Registered Agent is **Corporation Service Company (CSC)**. CSC has an office in each state where we do business. Call 1.888.690.2882 (8 a.m.–8 p.m. ET, Monday– Friday).

Note(s):

Includes: Epix.net, a former subsidiary of Frontier, Citizens Telecommunications, Ogden Telephone, and all AT&T landline customers in CT acquired in 2014.

Service via facsimile Frontier's fax number 1.425.258.9379 is preferred for all legal requests (subpoenas, court orders, search warrants, etc.). No need to follow up with hard copy unless your process requires it.

Please be specific when requesting IP information: include IP address, specific date(s), time(s) and time zone(s) for each IP (from your source, not assumed). Response time is around 3 weeks. Include all your contact information in your request (telephone, fax and email address).

Law Enforcement Only: For emergency (IP or telephone) related requests during business and non-business hours, contact Frontier Security at 1.866.351.8483. Emergency requests filled must be followed up with a subpoena or similar law enforcement request.

April 14, 2022