



Frontier SMS Terms of Service – Non-Marketing

1. When you opt-in to receive specific types of non-marketing, account related messages from Frontier (each type a “Program”), you agree to these SMS Terms of Service – Non-Marketing and to Frontier’s Privacy Policy and Terms of Use.
2. We will send you a message to confirm your signup to a Program. Message and data rates may apply. Message frequency varies. Text "HELP" for help. Text "STOP" to cancel.
3. Message frequency will vary according to how you interact with the Program. By opting in, you expressly agree that Frontier and its representatives can use automatic telephone dialing systems or other technology to deliver operational messages, program content and administrative messages to the telephone number you use to enroll even if it is listed on federal, state, provincial or other "Do Not Call" lists. You understand that you are not required to opt in as a condition of purchasing any property, goods, or services”).
4. You can cancel receiving messages about a Program any time. Just text "STOP". After you send the message "STOP" to us, we will send you a reply message to confirm that you have been unsubscribed to the Program. If you want to receive messages regarding the Program again, reply “START”.
5. If at any time you need help, just text "HELP". We will direct you to <https://frontier.com/helpcenter>.
6. Participating carriers: AT&T, Verizon Wireless, Sprint, T-Mobile, U.S. Cellular, Boost Mobile, MetroPCS, Virgin Mobile, Alaska Communications

Systems (ACS), Appalachian Wireless (EKN), Bluegrass Cellular, Cellular One of East Central, IL (ECIT), Cellular One of Northeast Pennsylvania, Cricket, Coral Wireless (Mobi PCS), COX, Cross, Element Mobile (Flat Wireless), Epic Touch (Elkhart Telephone), GCI, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri), Illinois Valley Cellular, Inland Cellular, iWireless (Iowa Wireless), Keystone Wireless (Immix Wireless/PC Man), Mosaic (Consolidated or CTC Telecom), Nex-Tech Wireless, NTelos, Panhandle Communications, Pioneer, Plateau (Texas RSA 3 Ltd), Revol, RINA, Symmetry (TMP Corporation), Thumb Cellular, Union Wireless, United Wireless, Viaero Wireless and West Central (WCC or 5 Star Wireless). 2 / 2

7. Carriers are not liable for delayed or undelivered messages.
8. For all questions about the services provided by this short code, you can send an email to privacy@ftr.com.
9. If you have any questions regarding privacy, please read our privacy policy
10. We reserve the right to terminate or change a Program at any time. We also reserve the right to change these Terms at any time and such changes will be effective immediately upon posting.

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