

FIBER INTERNET

Quick Start Guide

Let's get started

Flip over to the back to fill in your Service Ready Date & Equipment details before beginning installation.



FRONTIER

1 | Internet router set up

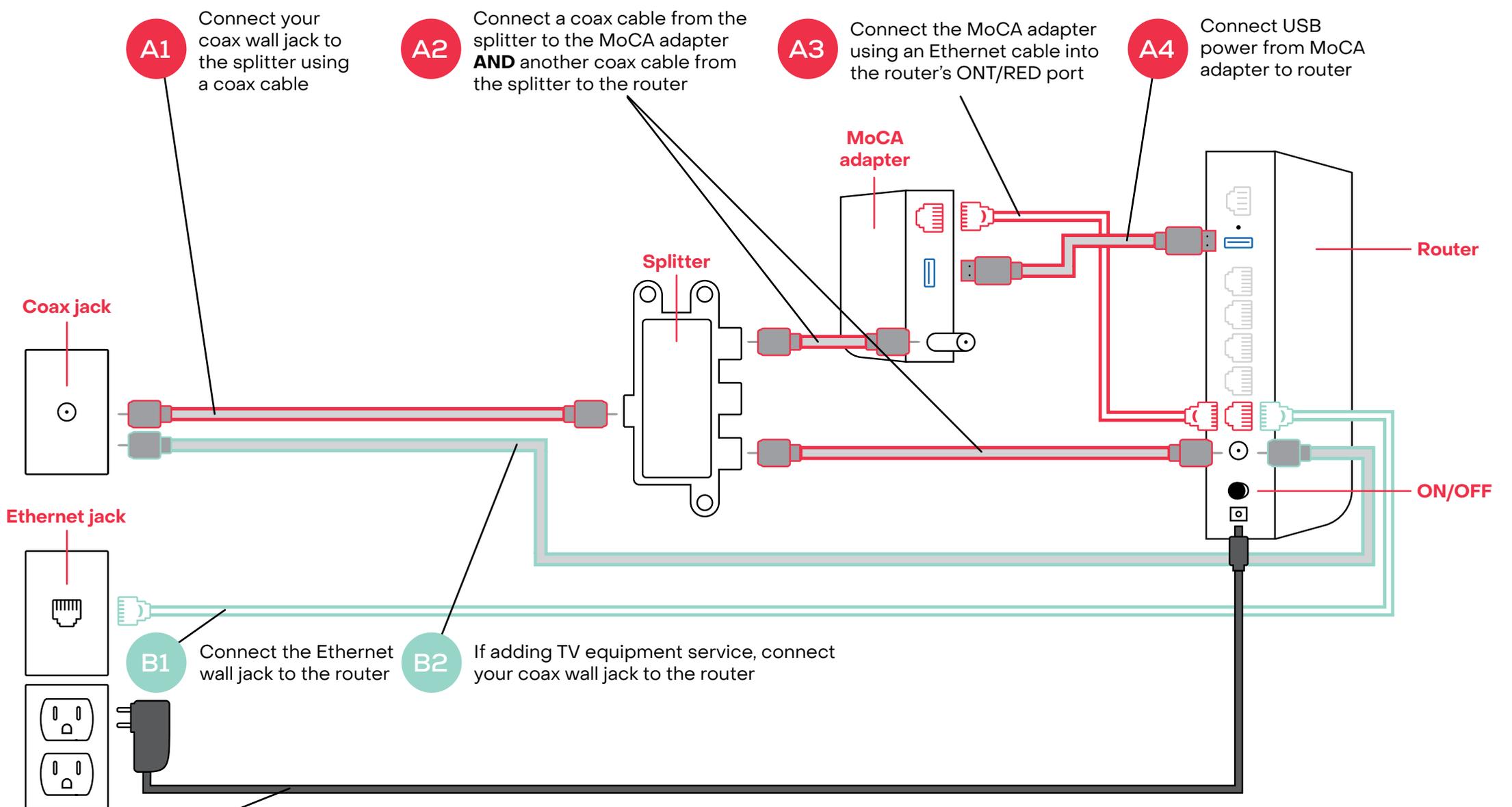
Tips

- For best Wi-Fi coverage, place your router in a central location
- If you are also connecting TV equipment, install your router first

A If you received a MoCA adapter, follow Step A (the red connections)

—OR—

B If you did NOT receive a MoCA adapter, follow Step B (the blue connections)



 Plug the power cord into the electric outlet, connect the router and press the ON button

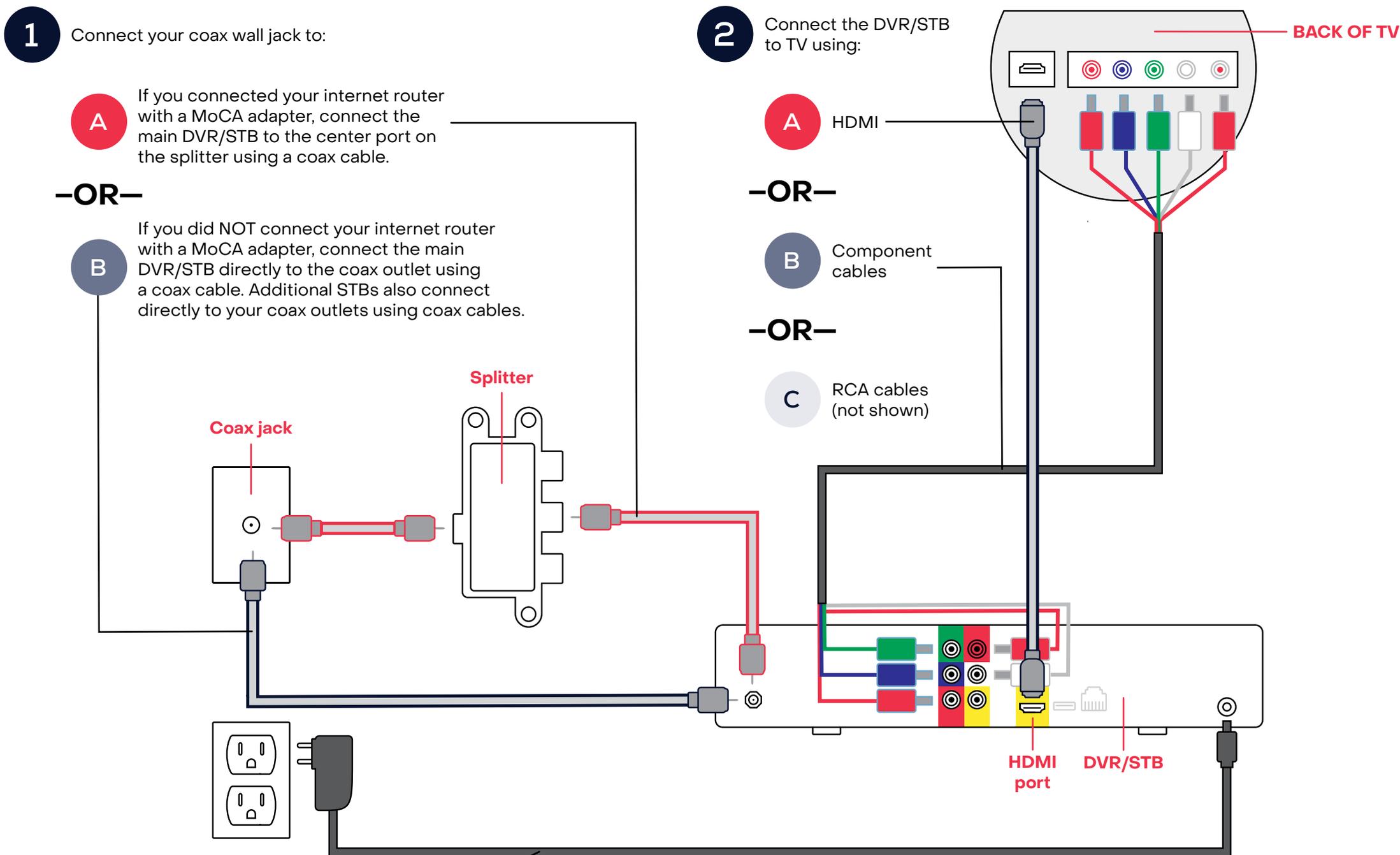
 The globe light, on the front of the router, will flash, then become solid blue when you have internet connectivity (this may take several minutes)

 Connect your devices using your Wi-Fi Name and Password (see the label on the bottom of your router)

2 | TV equipment set up

Tips

- **Your router must be connected to the internet** before installing and activating your TV equipment
- **If you received a DVR device**, this box must be installed/activated before the other Set-Top Boxes (STB)



3 Connect the DVR/STB power cord to the DVR/STB and plug into the electric outlet

 Press the STB power button on the remote control, turn the TV on and follow the prompts for activation

 Follow the TV screen prompts for activation (A firmware will download to your device which may take up to 30 minutes)

Frontier support

[Frontier.com/install-fiber-optic](https://frontier.com/install-fiber-optic)
(view videos and detailed installation guides)

 Live chat  1-800-239-4430

Start here & note

What is your Service Ready Date?

(Find your Service Ready Date on your order confirmation email.) Your service will be ready for installation/activation on this date:

____/____/____

Note your Equipment IDs:

(You will need this to set up your devices)

Internet router

Wi-Fi Network Name:

(See the label on the bottom of your router)

Wi-Fi Password: _____

DVR/Set-Top Box (STB)

Model: _____

(Located on the front of the STB)

MCARD SN: _____

(See the label on the bottom of the STB)

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Tips

If you are installing Frontier® Fiber Internet and your last provider was Cable or satellite, you may need to reconnect your home wiring (coax and/or Ethernet) to the Optical Network Terminal (ONT). Your ONT is often located in or outside of your garage, basement or an interior closet, may be in a protective case and appear different than the illustration. Simply open the ONT and connect your home's coax and/or Ethernet.

How Frontier connects your home to Fiber Internet:

